

Q18 What things do you think the Tioga County Sheriff's Department could do better?

Answered: 392 Skipped: 183

Tioga County Community Law Enforcement Survey

#	RESPONSES	DATE
1	I am unaware of ANYTHING they could do better, as I have always found them to be a professional, efficient aid to me when help was needed.	12/7/2020 8:06 AM
2	all persons pulled over on the road should be treated in a fair and courteous manner	12/6/2020 1:21 PM
3	Dispatch 911/Dispatch frequently does not provide complete critical information to the EMS crews. It is vital that EMS be given ALL INFO ASAP. Often many decisions are made en-route. These decisions can be modified if needed with updated information. Several examples have occurred recently. i.e. Dispatched as Diabetic related problem, then later another message was Diabetic patient with flu-like symptoms. This dispatch information should have included a Code 99. Code 99 is used for possible COVID 19 cases. It is vital that all information be relayed with EVERY dispatch alert for that particular call type. This would have given everyone an increased awareness of the potential COVID exposure. I have responded to calls where the only dispatch information being provided was "A male/female with a laceration" Fortunately the EMS crew heard the radio transmission for the L.E.O. being sent to a "Women gored by a bull". This very vital information was not provided to the EMS crew and could have resulted in a very dangerous situation if we arrived unaware. If the cause for the injury is known, that should be included in the dispatch information - verbal and I AM Responding text messaging. Another example is "Male/female down". I have responded to this call type and not notified that it was as a result of a fight/assault. I don't know if the Dispatcher did not ask for the cause of the unconscious state or just assumed since it was at a local bar that is was a person under the influence of ETOH. Other resources may need to be dispatched/contacted while EMS/FD is en-route. Not all EMS and FD personnel respond in a rig, some arrive POV since they are nearby. It is not uncommon for person calling 911 not to repeat what information was given to dispatch as the caller assumes all the information was relayed to the responders. This can be very dangerous as a responder could be exposed to a dangerous situation/environment/condition/etc. that was reported by the 911 caller.	12/5/2020 6:03 PM
4	The Sheriff shouldn't be so obvious about political affiliations. The Sheriff should be the sheriff of all the people.	12/4/2020 9:03 PM
5	Community Involvement More involvement with the communities outside of Owego. We are more than just Owego... there are 9 towns and 6 villages, but it seems like only Owego has any direct connection.	12/4/2020 8:44 AM
6	NA	12/4/2020 5:21 AM
7	Community Involvement Be more visible to the community	12/3/2020 12:16 PM
8	Community Involvement Community communications and relations. Being concerned about being "firm and fair," not "law and order" which is like a police state. Extending reputation for being "firm and fair," a friend to all people in the community. Have an attitude that all people are not criminals and that criminals are created by those who associate with hardened criminals, not born with criminal problems. Officers to be accompanied by people who can discuss social services for mental, drug and alcohol, and domestic problems because such people are often not criminals, but could end up being criminals after being incarcerated. To work with community, social services, and justice system to reduce rates of recidivism.	12/3/2020 9:23 AM
9	Community Involvement Explaining to the community what they do for them.	12/3/2020 3:47 AM
10	Increase Staffing	12/2/2020 5:22 PM
11	Community Involvement Patrolling The TC Sheriff's Department is too political, and because of this they focus attention on what is politically relevant to the county and not what is important to the business owners and residents who live, pay taxes and do business here. There is NO TCSD presence in our town. People know they can speed, drive under the influence and talk on cell phones while driving here, meaning our roads and residents are less safe than those in towns like Owego. This is compounded by a major problem with tractor trailers driving the back roads in our town due to GPS misguidance, which would not be such a big problem if the industrial park and casino were not pulling all these semis off the highway. They endanger children, walkers, bikers, pets, wildlife and other drivers in our community.	12/2/2020 11:55 AM
12	Patrolling Patrol back roads more often. Issue more speeding tickets, especially to out of state plates	12/2/2020 7:20 AM
13	Dispatch better trained 911 operators dispatching and utilizing the enhanced 911 with cross	12/2/2020 3:53 AM

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streets and box alarm assignments and assigned channels.. patrol add more with the current issues today seems like you are short staffed

14	Communication of protocol related to other responding agencies.	12/1/2020 8:54 PM
15	They do a great job with very difficult situations. I give them so much credit for being as friendly as they are.	12/1/2020 7:43 PM
16	I'm not familiar enough with their day to day work to comment.	12/1/2020 3:24 PM
17	I am not personally informed enough to make a fair assessment of that question.	12/1/2020 12:55 PM
18	Community Involvement More visibility as part of the community	12/1/2020 9:08 AM
19	Community Involvement Dispatch Be more friendly and personable with residents, better dispatchers that talk less, get more money for better county wide communication with other emergency services.	12/1/2020 1:55 AM
20	Patrolling Patrol neighborhoods for speeders and cars that pass school busses.	11/30/2020 8:04 PM
21	More drug investigation seems warranted.	11/30/2020 7:57 PM
22	same answer as 17	11/30/2020 7:03 PM
23	N/A	11/30/2020 6:34 PM
24	N/a	11/30/2020 5:53 PM
25	I cant think if anything. They have always been kind.. though full. And professional.	11/30/2020 5:33 PM
26	Community Involvement Community outreach. More presence in small/rural areas.	11/30/2020 5:14 PM
27	Not act like they are above the law	11/30/2020 3:59 PM
28	N/A	11/30/2020 3:15 PM
29	Patrolling Patrol 17 c campville area	11/30/2020 2:57 PM
30	Understanding interacting with people with special needs	11/30/2020 2:57 PM
31	Dispatching/ information gathering in the 911 center.	11/30/2020 2:43 PM
32	More regular training is always vital to getting the mission done well.	11/30/2020 2:34 PM
33	Dispatch Dispatch could not be worse. They are cranky, poorly trained, lack standardization, lack innovation, and seem incapable of even trying to get better.	11/30/2020 2:34 PM
34	Nothing	11/30/2020 2:30 PM
35	Patrolling Patrol more of the back woods and interact with the residents of tioga county more.	11/30/2020 2:28 PM
36	Policies, procedures and training on vehicle operations seems to be lacking given the number of officer-involved crashes these past few years.	11/30/2020 2:28 PM
37	Dispatch Improve the dispatch system used to tone out Fire and Squad	11/30/2020 2:27 PM
38	N/a	11/30/2020 2:22 PM
39	Traffic (speeding) control and enforcement	11/30/2020 12:23 PM
40	nothing at this time	11/30/2020 12:16 PM
41	N/A	11/30/2020 8:54 AM
42	I have a family member who is in Law enforcement and has completed the Academy training(Broome county) in the last five years. My opinion from conversations with them, is that all law enforcement departments need additional training in de-escalation of situations before they turn to something bigger. The old way of "Ask , Tell ,and Make" needs to be tweaked a little. Respect for law enforcement needs to be reestablished with the general public.	11/30/2020 8:35 AM
43	Education & training on racism and racist policies	11/29/2020 9:54 PM
44	I've no proof of bias but believe because the position in politically motivated due being elected;	11/29/2020 4:01 PM

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this poses issues of bias.

45	Patrolling Increase patrols in the suburban divisions to make their presence known	11/29/2020 1:25 PM
46	Nothing	11/29/2020 1:07 PM
47	Acab	11/29/2020 1:02 PM
48	Nothing - continue with everything you are currently soing	11/29/2020 12:23 PM
49	Can't think of anything	11/29/2020 11:49 AM
50	Neighborhood speeding issues	11/29/2020 9:51 AM
51	Patrolling Get to the scene in less than an hour for starters. Patrolling the suburbs and rural areas of Tioga county.	11/29/2020 9:25 AM
52	Declare itself a 2A sanctuary	11/28/2020 9:42 PM
53	Nothing at the moment	11/28/2020 9:03 PM
54	Unsure	11/28/2020 9:14 AM
55	Increase training, with less emphasis on just using a gun as a crutch	11/27/2020 11:35 PM
56	Talk to residents more often	11/27/2020 11:30 PM
57	Get rid of their boss mentality.	11/27/2020 4:51 PM
58	not sure. they are pretty good at most things	11/27/2020 3:49 PM
59	Community Involvement Patrolling Be more visible, patrol more.	11/27/2020 11:47 AM
60	Not sure	11/27/2020 10:54 AM
61	Returning calls to complainants and keeping them informed with the progress of their complaint.	11/27/2020 8:28 AM
62	More folks on the road.	11/27/2020 8:09 AM
63	Maybe not responding on petty issues or something that could be resolved over the phone.	11/27/2020 12:40 AM
64	Expand the number of sheriff's on duty	11/26/2020 6:32 PM
65	They are a good effective force.	11/26/2020 4:07 PM
66	?	11/26/2020 11:43 AM
67	N/A	11/26/2020 10:30 AM
68	Take our drug problem more seriously.	11/26/2020 9:13 AM
69	not sure	11/26/2020 8:04 AM
70	Be more social interact with the public more maybe like the owego police does	11/26/2020 5:30 AM
71	The sheriff's office could improve on their accessibility to their public information.	11/26/2020 3:35 AM
72	The Tioga County Sheriff's Office could do a better job of building an inter-departmental culture that accepts diverse perspectives regarding race, religion, ethnicity and gender.	11/25/2020 11:52 PM
73	Not sure	11/25/2020 11:46 PM
74	I think they should be paid better for the fine work that they do.	11/25/2020 8:45 PM
75	Community Involvement More Public Relations. More community visibility.	11/25/2020 7:27 PM
76	Nothing- they do a great job.	11/25/2020 7:22 PM
77	Reduce militarization; reduce use of authoritarian management style; avoid "us versus them" attitude.	11/25/2020 6:40 PM
78	Nothinc	11/25/2020 5:43 PM
79	Idk	11/25/2020 5:07 PM

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80	Dispatch Work on your 911 communication system. I am a paramedic and firefighter in Owego and your radio system is functionally ineffective. For a lack of a better term, it sucks. No one can hear each other talk, good luck with fireground operations. To run command with another department takes multiple radios. Your dispatch procedures for fire and EMS should be updated, there is no reason people should wait 10 minutes to see if an agency will crew, try making it 5 minutes. Take a look at how Delaware County NY operates their 911 center and how their radio system works. You guys need to get into the 21st century. I know this isn't law enforcement related but this is still a Sheriffs office matter and you guys need to get on it, people are hurting and dying because of your incompetence.	11/25/2020 4:55 PM
81	As EMS personnel I would like the TCSO to help to de-escalate the situation instead I have witnessed them yell at the patient and make situations worse.	11/25/2020 3:14 PM
82	Nothing	11/25/2020 3:00 PM
83	Help rehabilitate offenders	11/25/2020 2:51 PM
84	Not sure what they could do better	11/25/2020 2:51 PM
85	Nothing they are doing a great job	11/25/2020 2:43 PM
86	Nothing	11/25/2020 2:39 PM
87	Returning calls to complainants and keeping them informed with the progress of their complaint.	11/25/2020 2:31 PM
88	Patrolling Have more finding for more officers so they could patrol more in different areas and not have to rely on the state troopers to help	11/25/2020 1:34 PM
89	They are dong a great job!	11/25/2020 12:50 PM
90	I've not needed them recently. However as the mom to a growing autistic son I'd like to know they have training in developmental disabilities.	11/25/2020 12:33 PM
91	Public relations.	11/25/2020 12:27 PM
92	I have no reason to believe it is currently done poorly, but cooperating with local emergency services for mental health and drug crises and getting additional training on proper use of force and guidance for those crises would be beneficial.	11/25/2020 12:24 PM
93	Community Involvement Community policing, working better with other agencies.	11/25/2020 12:24 PM
94	Issue more distracted driving tickets. I see people have near misses every day because of talking and texting on their phones.	11/25/2020 11:46 AM
95	Would be great if Owego Village let them take over village policing	11/25/2020 10:59 AM
96	Community Involvement Perhaps more Community Outreach - particularly with the young people	11/25/2020 10:56 AM
97	Respond to personal property crimes and break ins faster er	11/25/2020 9:53 AM
98	Need more education and experience with people of different origins	11/25/2020 9:42 AM
99	None	11/25/2020 9:22 AM
100	Advocate for more racial diversity on the police force.	11/25/2020 8:14 AM
101	N/A	11/25/2020 7:58 AM
102	Team up with mental health specialists when there is a mental health crisis to go to together to the location	11/25/2020 7:27 AM
103	Possibly relaying information to the courts for a higher conviction rate and more accountability for criminals- the judges seem to be lenient after the police and DA have done their jobs.	11/25/2020 6:20 AM
104	To be frank, I think the whole policing system needs to be overhauled. One thing that would massively help would be more training (especially on de-escalation techniques) and a much stricter screening process with higher standards for deputies.	11/25/2020 5:26 AM
105	NA	11/25/2020 3:33 AM

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106	Make sure your officer's have the right equipment to keep them safe. Have enough man power to cover the county safely and deputies are not overwhelmed with calls.	11/25/2020 3:32 AM
107	Community Involvement Community outreach and policing	11/24/2020 9:53 PM
108	Patrolling Less money or defund it let the state police patrol Tioga county.	11/24/2020 9:25 PM
109	Hire more officers.	11/24/2020 9:03 PM
110	they are doing the best they can with what they have to work with instead of putting them down give them the equipment they need to do there job	11/24/2020 8:37 PM
111	Properly addressing the mentally ill	11/24/2020 8:33 PM
112	De-escalating domestic and drug induced events	11/24/2020 8:32 PM
113	Definitely doing more to reach out to victims of domestic violence. Every time my neighbor has altercations with her grandchildren, she gets away with it. The same goes for every other time she runs afoul of the law. I do believe the police should mostly avoid focusing on nonviolent and victimless crimes, but I don't feel like issues of domestic violence are taken seriously.	11/24/2020 8:22 PM
114	Catch speeders in residential neighborhoods	11/24/2020 8:14 PM
115	Patrolling Patrol neighborhoods better.	11/24/2020 8:13 PM
116	Policing the protest when protesters block traffic	11/24/2020 8:09 PM
117	Not really aware of anything.	11/24/2020 8:04 PM
118	I think they do a great job!	11/24/2020 7:37 PM
119	Have more positive interaction with teenagers.	11/24/2020 7:30 PM
120	Start arresting the manufacturers, distributors , & the users!! They've been given more than enough credible information to help stop the meth activity, but still have not done so. Covid is just an excuse for them to use to keep letting the corruption/drug activity continue. The D.E.A & OR the F.B.I need to handle Tioga county's situation!	11/24/2020 7:22 PM
121	More public relation building of a positive nature. Which may be hard since budgets are tight and manpower is short.	11/24/2020 7:13 PM
122	N/A	11/24/2020 7:13 PM
123	More funding for more deputies.	11/24/2020 6:44 PM
124	I think there needs to be more involvement on everyone's part about drug awareness and prevention for children before they get to middle school. Also I would like to see more arrest for drugs as it is a big problem in community.	11/24/2020 6:33 PM
125	Learn to de escalate.. be open to new ideas	11/24/2020 6:31 PM
126	Remember they are to protect and serve. Its not just a slogan.	11/24/2020 6:26 PM
127	Communication	11/24/2020 6:18 PM
128	If they had more funding, they could hire more sheriffs and do an even better job. I think the socialists who want reform should try teaching their communities to respect the police. They should also teach their youth from an early age that if you do bad things, you just might get shot while resisting arrest!	11/24/2020 6:15 PM
129	have more deputies per shift, and be out and about more.	11/24/2020 6:11 PM
130	Patrolling Patrol side roads for speeders	11/24/2020 6:03 PM
131	I'm not sure	11/24/2020 6:00 PM
132	Be more like the state police who are superior	11/24/2020 5:50 PM
133	Increase, if they can, officers from more diverse backgrounds	11/24/2020 5:21 PM
134	Community Involvement Focus less on traffic enforcement and more on community relations.	11/24/2020 4:25 PM

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135	unknown, not familiar with Sheriff's Department well enough to rate	11/24/2020 4:19 PM
136	Be more visible	11/24/2020 4:19 PM
137	Make sure the officers have each others backs in an appropriate manner. Have a well defined measure of the manner and type of physical force to be used in different scenarios!	11/24/2020 4:18 PM
138	Response time. Theft prevention.	11/24/2020 4:10 PM
139	Community Involvement More community policing, be visable in the communities and don't be above the law.	11/24/2020 4:07 PM
140	Enforcement of rural areas	11/24/2020 3:48 PM
141	Communication with the public on reports or new releases just a little more would go a long way.	11/24/2020 3:32 PM
142	none	11/24/2020 3:16 PM
143	Be more aware of people who do drive considerably below the speed limit and the effect this has on the flow of traffic and the potential accidents that can occur from frustration with people who drive excessively slow or do not pay attention to speed limit signs.	11/24/2020 3:12 PM
144	I think the Sheriffs Department and legislators should work together better to come up with a solution for certain problem areas of the county although they cannot solve every problem	11/24/2020 3:09 PM
145	Not a thing.I believe out Sheriff department personnel and Sheriff all do a great job and should be recognized more often for there good work!	11/24/2020 3:01 PM
146	Work towards speeding up concealed carry permit application time 4 months it way too long. PA is 3 days	11/24/2020 2:56 PM
147	Overall, I believe LE should focus on violent crimes. Legislation pulls LE in many directions, many of which don't necessarily make us safer.	11/24/2020 2:47 PM
148	remain non-partisan & support our governor better.	11/24/2020 2:36 PM
149	Not respond at all for domestic violence or mental health issues even if there might be or suspected to be a weapon present	11/24/2020 2:33 PM
150	Dont know of anything	11/24/2020 2:26 PM
151	Honestly, not having interaction with TCSD makes me unqualified to answer many of these questions but I appreciate your efforts and I'd like to help	11/24/2020 2:00 PM
152	Working with community mental health and substance use programs to encourage treatment	11/24/2020 1:57 PM
153	Not sure	11/24/2020 1:31 PM
154	Speeding on old 17c	11/24/2020 1:25 PM
155	all law enforcement facilities can benefit from regular training programs designed to help "talk down" an unruly or out of control individual without using violent means if possible. Body cameras should always be provided and always be on during a response.	11/24/2020 1:00 PM
156	They are doing well.	11/24/2020 12:58 PM
157	We all could stand to do a bit better and understanding others and helping others.	11/24/2020 12:56 PM
158	Cut the top heavy waste and out more officers on the road with better training and equipment	11/24/2020 12:39 PM
159	Community Involvement Get to know their communities	11/24/2020 12:38 PM
160	Don't know	11/24/2020 12:37 PM
161	All police need to be trained in dealing with nonviolent offenders, with people of different ethnic backgrounds, the mentally ill and all people individually. This should be with the support of trained non-police personnel.	11/24/2020 12:36 PM
162	The way they interact with the general public. The way they follow people on 17C between Owego and Waverly at night trying to get them to speed or drive erratically so they can give them a ticket.	11/24/2020 12:29 PM

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163	be present more; drive through all neighborhoods.	11/24/2020 12:23 PM
164	We need to get rid of all Sheriff's departments. I know this would take a state constitution re-write but it is necessary. If we are to keep them, we need to put the money into training, background checks, in depth psychological evaluations, etc. I recently had a friend apply for a clerical job there and she felt intimidated. She was told she would basically have to put up with in appropriate behavior by the sheriffs. The sheriff that came to my house within the last couple years for a complain was badmouthing the Amish that were moving in. When I asked him point blank why he did not like them (white, Christians - go figure) he stammered and then just said they will walk on my property without asking. They have been here for a few years now and they are the best neighbors ever.	11/24/2020 12:21 PM
165	They seem to be stretched thin. That's not good for anyone.	11/24/2020 12:18 PM
166	Everything. Needs to be overhauled or replaced by a completely state level police force. Aware a state constitutional change would be in order.	11/24/2020 12:18 PM
167	Promote the Dept by sharing the important work they do.	11/24/2020 12:17 PM
168	Investigations. Anecdotal evidence suggests that as common as breaking and entering is in Tioga County, investigations get filed and then forgotten.	11/24/2020 12:16 PM
169	Work more with victims advocacy groups, mental health providers and drug and alcohol support groups. Partner with these groups. Share financial and personnel resources, listen to them and take them seriously. Increase resources for inmates to get education and rehabilitation.	11/24/2020 12:15 PM
170	Patrolling road patrols. It is a free for all on Tioga County roads. I understand that Tioga only has so much budgeting for road patrols. But people know this, and do what they want on RT 96	11/24/2020 12:14 PM
171	I was a victim of assault, death threats, and property damage. I am an elderly disabled woman. Nothing was done to help me, investigate, or hold the perpetrator accountable.	11/24/2020 12:05 PM
172	Community Involvement communication with community. maybe a few paragraphs in the Pennysaver each week to let us know what's happening or things to be aware of	11/24/2020 12:03 PM
173	Disbanding because they're a waste of money. There's no reason for the county to have its own police force.	11/24/2020 12:02 PM
174	Community Involvement More community outreach and events. Especially for Children. With a lot of advertising being negative toward police, it is hard to explain to children that the police are good and here to protect you, When all they hear/see on TV or online is bad things. Personal interactions out weigh anything on TV or Online.	11/24/2020 11:41 AM
175	Ethics violations should be addressed immediately.	11/24/2020 11:38 AM
176	More of a presence in the Village of Owego when the Owego Police Department is not on Duty.	11/24/2020 11:24 AM
177	Would like to see more timely press releases on accidents and criminal activities	11/24/2020 11:20 AM
178	Give them a pay raise, they put up with this bull shit.	11/24/2020 11:20 AM
179	Better policing and control of the drug problem in areas such as Berkshire and Richford.	11/24/2020 11:19 AM
180	I do not have specific case studies however, the police, like everyone else that interacts with the public would be well served with additional paid training in cultures and unconscious bias which we ALL have	11/24/2020 11:18 AM
181	There is always room for improvement within ones self or an organization. At this time I can not think of anything that they could do better	11/24/2020 11:15 AM
182	Difficult to say due to limited need/exposure.	11/24/2020 11:11 AM
183	-Nothing. These surveys are ridiculous. See bottom comment.	11/24/2020 11:03 AM
184	aiding the community rather than instilling fear	11/24/2020 10:54 AM
185	Self regulation and hold each other accountable in face of the fraternal order of things. Stop being racist to your own and effectively punish those who are.	11/24/2020 10:52 AM
186	Disappearing	11/24/2020 10:51 AM

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187	Hire more police officers	11/24/2020 10:37 AM
188	I would like to see them stand up against Cuomo's dictatorship and save the people of New York	11/24/2020 10:25 AM
189	Nothing. Again the "parent system" needs to be changed. Finding fault with them is placing blame to late.	11/24/2020 10:24 AM
190	be more active in Apalachin, there isn't much presence there. It does seem as if Owego is always the first priority	11/24/2020 10:19 AM
191	Get the drugs out of the county	11/24/2020 10:16 AM
192	N/A	11/24/2020 10:04 AM
193	One on one communication with citizens	11/24/2020 9:58 AM
194	NA	11/24/2020 9:58 AM
195	It's doing good now	11/24/2020 9:39 AM
196	Community Involvement Take part in community events. Get to know the people.	11/24/2020 9:37 AM
197	Put criminals in jail	11/24/2020 9:26 AM
198	I don't have any issue personally with the sheriff's department, but I think every law enforcement officer in the country could use additional training in de-escalation and help developing anti-racist behavior. We should allocate resources for mental health and drug crisis response to an agency other than the sheriff's department.	11/24/2020 9:23 AM
199	Monitor people causing a distraction along the roadway.	11/24/2020 9:14 AM
200	There is always room for more education, training and understanding of others. Addiction, Mental Health and Disability Challenged people need to be addressed in a crisis the proper way for all to produce a successful outcome. CIT Training is vital for all people to attend.	11/24/2020 9:06 AM
201	Community Involvement Community contact	11/24/2020 9:06 AM
202	?	11/24/2020 8:44 AM
203	Community Involvement I think that the county should seek to understand the growing dynamics of the community and do better to embrace POC in the region	11/24/2020 8:29 AM
204	Nothing	11/24/2020 8:20 AM
205	nothing	11/24/2020 8:01 AM
206	That is an internal question.	11/24/2020 7:55 AM
207	I think they do great. I think some people could do better when told to stop, then stop. Do what they are told.	11/24/2020 7:49 AM
208	Don't know	11/24/2020 7:44 AM
209	maybe enforcing speed violations in more dense areas and not so much on the backroads. Also turn your lights on during cloudy days	11/24/2020 7:38 AM
210	I have a scanner. I think the Sheriffs Department needs to treat every incident as a serious one. Too much complacency at times. People cannot be read these days. You never know when they could snap.	11/24/2020 7:34 AM
211	Community Involvement Make a visible presence in the communities.	11/24/2020 7:30 AM
212	.	11/24/2020 7:15 AM
213	Get rid of all the trash moving o to Tioga County with drugs and guns	11/24/2020 6:51 AM
214	Be for the people that they are called to protect instead of lording over the people.	11/24/2020 6:25 AM
215	need to improve on being less aggressive in situations where they don't need to be.	11/24/2020 6:24 AM
216	No narcan. It is waste of taxpayer money	11/24/2020 5:13 AM
217	Training and education After all they really become people's counselor	11/24/2020 3:12 AM

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218	I think it would be better to have more deputies on staff, as there have been times when there are extensive wait times for support	11/24/2020 12:47 AM
219	Everything is usually handled well	11/24/2020 12:21 AM
220	not sure	11/24/2020 12:16 AM
221	?	11/23/2020 11:38 PM
222	Maybe response times to calls could be better but they are stretched thin. Maybe I'm known drug areas work with residents to identify troubled homes apts or areas where narcotics are being used.	11/23/2020 11:37 PM
223	Arrest more Speeders	11/23/2020 11:19 PM
224	Work with surrounding agencies and act as team players. I think the officers are on board with this but not leadership.	11/23/2020 11:18 PM
225	Education surrounding mental health and Trauma	11/23/2020 11:18 PM
226	Patrolling Be more visible. Patrol areas.	11/23/2020 11:17 PM
227	Patrolling Have more patrols, hire more Sheriffs	11/23/2020 11:15 PM
228	I was around and still recall when a county corrections officer/ Sheriff's department staff person handcuffed an inmate to a bench and beat him. How far have we come since then?	11/23/2020 10:57 PM
229	Hire more officers	11/23/2020 10:38 PM
230	Ignore leftist dem	11/23/2020 10:18 PM
231	I do not have enough information to form a reasonable opinion.	11/23/2020 9:43 PM
232	n/a	11/23/2020 9:35 PM
233	Nothing	11/23/2020 9:34 PM
234	I'm not sure as I've never had to deal with them personally.	11/23/2020 9:16 PM
235	I feel there should be more officers on the street	11/23/2020 8:50 PM
236	Work collaboratively with local mental health agencies, both county and non-profit.	11/23/2020 8:22 PM
237	They do have some antiquated paper based record keeping.	11/23/2020 8:19 PM
238	They do a great job in all areas of the job	11/23/2020 8:13 PM
239	I think it might help if there was a way for them to be more visible in a way that would help more people unstand that they are no the enemy but someone that wants to help.	11/23/2020 8:07 PM
240	Community Involvement Be Involved in the community more	11/23/2020 8:04 PM
241	Work with drug addicted individuals and provide more pressure and punishment for individuals who overdose more than one	11/23/2020 7:56 PM
242	communication and investigation	11/23/2020 7:56 PM
243	The sheriff should have enough professionalism and respect for his community to not flaunt he is a Republican and such a staunch Trump supporter. It causes a great deal of distrust and division in the community.	11/23/2020 7:53 PM
244	Community Involvement Serving the broader community (not just Owego)	11/23/2020 7:50 PM
245	They could use better funding and more support from their community than implementing a childish program that will not do anything except allow more crimes to take place.	11/23/2020 7:40 PM
246	Recognize their officers when they go over and above their duties.	11/23/2020 7:34 PM
247	Dispatch Give cross-streets on addresses for FD 911 dispatches please.	11/23/2020 7:25 PM
248	responding to requests such as hitting a deer providing a more "welcoming" entrance or encounter, the place is in part a jail, but the whole place is a forbidding place for the public	11/23/2020 7:15 PM
249	We should think of eliminating the Owego Police Department. Village of Owego residents	11/23/2020 7:15 PM

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already pay for police protection in their Town tax bill. In addition, Village of Owego residents are paying nearly one million dollars per year for their police department. It is an absolute waste of money. There is little to no serious crime in the Village of Owego.

250	Maybe do more pr.	11/23/2020 7:14 PM
251	Bike thefts	11/23/2020 7:14 PM
252	If there is no victim there is no crime.	11/23/2020 7:14 PM
253	Nothing	11/23/2020 6:56 PM
254	Much better oversight of seasoned deputies.	11/23/2020 6:44 PM
255	Treating those with tough life circumstances (poverty, addiction, children and young adults with behavioral issues) with patience and dignity. Stop ticketing (and publishing that info on Facebook) people minor tickets (lapsed license, etc) because it puts them in more financial hardship, and deeper into the cycle of poverty and stress. One unpaid ticket leads to more tickets leading to suspended license leads to lost transport / job - and into nefarious ways to survive.	11/23/2020 6:38 PM
256	Treat all their workers the same. Some good old boys still exist and hang out together	11/23/2020 6:37 PM
257	Patrolling More patrols	11/23/2020 6:32 PM
258	Patrolling More road patrols on all shifts! That equals more manpower. . BUT Tioga county does not have the capital to fund more Deputies. (Or any other additional staffing to assist the road patrols.	11/23/2020 6:30 PM
259	Nothing	11/23/2020 6:29 PM
260	They do a fine job now	11/23/2020 6:25 PM
261	?	11/23/2020 6:25 PM
262	Dispatch 911 dispatchers should be able to identify when an 11 year old is told to call 911 that more than likely a parent told them to call and despite the child saying he "thinks" his mom isn't in danger (with 2 unknown males present nonetheless) they should understand that the mom would have never told a child to call if she was truly safe.	11/23/2020 6:25 PM
263	While I don't think they are as needlessly and unprofessionally rude as many other police departments, they could use improvement in this area. More like Andy Griffith or Adam 12 as opposed to NYPD Blue.	11/23/2020 6:24 PM
264	Communicate better with other public service organizations.	11/23/2020 6:21 PM
265	Pretty much everything. They need better training in deescalation and understanding how mental health plays a role in what they should or should not be doing. They should overall maybe just try being friendlier people, because they're not.	11/23/2020 6:20 PM
266	Be accepting of all cultures	11/23/2020 5:58 PM
267	They need to get the drugs off the streets. Everyone knows who and where the drugs are coming from. I know that there have been phone calls to report it as well.	11/23/2020 5:42 PM
268	Patrolling Possibly more officers needed to patrol the county but otherwise doing a great job.	11/23/2020 5:27 PM
269	Use restorative justice.	11/23/2020 5:20 PM
270	Community Involvement Everyone can always do better, continue w collaboration on issues identified in the community	11/23/2020 5:18 PM
271	Take action when responding to calls. If an elderly person is being abused and communicates it to the officer, remove abuser from the home. Communicate department position on race issues with the community. Total silence is viewed as agreement with police brutality of persons of color.	11/23/2020 5:11 PM
272	Dispatch The one dispatcher is rude. And when I called for people on my property at 2am, it took them 30 minutes to respond.	11/23/2020 5:10 PM
273	Understanding Mental Health Issues, Addiction	11/23/2020 4:39 PM

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274	Nothing	11/23/2020 4:37 PM
275	Community Involvement Patrolling communicate what they are doing with regard to community policing, crime investigation, and more visible marked patrols through our neighborhood(Tioga Terrace)	11/23/2020 4:31 PM
276	De-escalation training	11/23/2020 4:12 PM
277	They need to stop protecting each other and start turning in the ones that are doing wrong	11/23/2020 4:00 PM
278	Communication with the public, being more aware of people's cultural differences, and more respectful of people's identities. Also not letting personal biases affect how they interact with people.	11/23/2020 4:00 PM
279	traffic enforcement.	11/23/2020 3:47 PM
280	Follow traffic laws themselves. I'm not talking cell phone use, I know that is ok for them. I mean speeding through Villages and taking short cuts at a very high speed to get around slow traffic when they were not in an emergency situation	11/23/2020 3:35 PM
281	They could be supported by political figures better...like Governor Cuomo and a few other unappreciative democrats and liberals. They can also do a better job of holding their heads up high knowing that the community wants them there and that they are what keeps our communities safe. Criminals don't like law enforcement.	11/23/2020 3:34 PM
282	Community Involvement Community Involvement	11/23/2020 3:31 PM
283	They are doing fine just need an oversight board which is elected to a finite term and by edict representing someone each from education, business, social services, health and philanthropic (churches/grant) entities	11/23/2020 3:24 PM
284	Limiting traffic violations to severe infractions only. The cost of a traffic ticket can severely impact low income families	11/23/2020 3:07 PM
285	Community Involvement Community engagement with more than only conservative officials and groups	11/23/2020 2:50 PM
286	Using NYS Police on any case which allows for an unbiased outside investigation of any person who is known or related with any employee of the sheriff , their family members or immediate friends for any case which there is even a potential chance of going to the D.A.'s office.	11/23/2020 2:48 PM
287	Access to the office / administrative services outside of regular working hours to assist people who work M-F 8-5.	11/23/2020 2:21 PM
288	It is a small community and there are many rumors. Officers who regularly broke the law have retired within the last few years. This helps department/community relations. I never doubt the bravery of officers but I have witnessed some less than compassionate behavior in my previous line of work. Most officers were great.	11/23/2020 2:09 PM
289	N/A	11/23/2020 1:20 PM
290	x	11/23/2020 12:57 PM
291	Community Involvement There's no sense of positive community interaction, just a sort of "monitoring" oversight. They're constantly driving by looking for people to bother.	11/23/2020 12:55 PM
292	Teach younger ones to be more patient	11/23/2020 12:54 PM
293	Community Involvement Have more coverage per shift. I think they are understaffed, but this is a budget issue for police departments across the nation. We need police to be more visible and engaged in the community, not spread so thin.	11/23/2020 12:32 PM
294	I think police as a whole could learn about cultural differences, and where the distrust and lack of respect for police comes from. Police have all the power. They are the only ones who can change the dynamic we see across this country. Respect is earned, not by position or uniform, but exactly how you behave and treat people. There are no shortcuts to respect. BIPOC have valid reasons to distrust all people in uniform. We have not yet had a totally free and equal society. I'd like to think our sheriff deputies are better, but I don't know for sure.	11/23/2020 10:52 AM
295	They profile poor people as uneducated drug users even when the people have no history of	11/23/2020 10:47 AM

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	drug use or criminal behavior.	
296	Pay them more for the hard work they do. Tioga county underpays their employees so they leave and go elsewhere	11/23/2020 10:35 AM
297	Community Involvement Communication with community	11/23/2020 9:19 AM
298	Not sure	11/23/2020 9:13 AM
299	I see all as well	11/23/2020 9:12 AM
300	Same answer as #17; however, anyone working with the general population could use more training dealing with mental health and chemically dependent people.	11/23/2020 9:08 AM
301	Don't know. In Richford there is a male that just "hangs out" when he isn't riding his bicycle around town, with a backpack and carrying a gun. Hopefully he is investigated more.	11/23/2020 9:08 AM
302	Nothing. I think they do a good job. I think they need more funding, so they can have mental health professionals available all the time for police calls.	11/23/2020 9:07 AM
303	Patrolling Patrolling high drug areas	11/23/2020 9:03 AM
304	Develop Individual officer skills. Stop the group mentality	11/23/2020 9:01 AM
305	Partner with service agencies on referrals	11/23/2020 9:00 AM
306	More officers on shift so the county is better covered and safer for the deputies working to have closer back up	11/23/2020 8:35 AM
307	Correct the disparity of force used against a man vs a woman in the same circumstances	11/23/2020 8:24 AM
308	Not sure I think they do a good job	11/23/2020 8:21 AM
309	Respond to complaints in a timely fashion	11/23/2020 8:12 AM
310	Pistol permit office. Pistol permit applications should be available online, and processing of permits takes way too long	11/23/2020 8:10 AM
311	Investigate and arrest the drug dealers who are killing our kids	11/23/2020 8:09 AM
312	Be more involved with the kids in schools Bring back DARE program	11/23/2020 7:58 AM
313	Treat domestic abuse victims with respect instead being dismissive and refusing to help.	11/23/2020 7:56 AM
314	Know and respect all people	11/23/2020 7:55 AM
315	Don't really know. They handle so many things with so many different types of people. I guess make sure they don't get jaded about people and their circumstances.	11/23/2020 1:48 AM
316	Community Involvement Meet the people of the community.	11/22/2020 10:38 PM
317	everyone needs to be more aware of mental health and identity issues	11/22/2020 2:53 PM
318	Be more visible in outlying ares of the county	11/22/2020 2:35 PM
319	Always room for improvement thru training!!!	11/22/2020 2:33 PM
320	Stop giving in to stupid ideas	11/22/2020 8:11 AM
321	Community Involvement Have more of a presence in the community whether it be positive or negative	11/22/2020 7:56 AM
322	N/A	11/21/2020 4:20 PM
323	Nothing	11/21/2020 11:11 AM
324	Not focus on very minor traffic violations. Such as sitting and waiting for someone to not 100% stop at a stop sign.	11/21/2020 10:33 AM
325	Have more resources to crack down even more on drugs and other crimes	11/21/2020 10:19 AM
326	More staff	11/21/2020 9:30 AM
327	Everything..	11/21/2020 9:15 AM

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328	Hire more Deputies to be able to respond to the community in an appropriate and effective amount of time.	11/21/2020 7:36 AM
329	Hiring more deputies.	11/21/2020 7:30 AM
330	I think they do there job very well.They do what they need to do and that is to be involved with the community in alot of different ways and do there job well.They don't lack anything!	11/21/2020 6:58 AM
331	Community Involvement Do more introductions to residents, better job of communicating what area they are responsible for, more postings of non-emergency number, letting the community know when to call the non-emergency vs 911	11/20/2020 8:49 PM
332	Answering the phone, listening to people when they call and not being rude and condescending. Calling back to let people know how they made out after they investigate a call.	11/20/2020 7:15 PM
333	I believe that all police departments need help with mental health but it's not the police department fault it's the fact that there is no protection or help for families or the persons which puts officers lives in danger and to take blame because of something out of their control or they have to defend themselves because they can't have someone arrested for being crazy or high they need to change the laws to allow family and officers to get people the correct help they need if they are not in the right state of mind to do it for themselves	11/20/2020 5:52 PM
334	Community Involvement Working with community organizations to better serve the community	11/20/2020 5:10 PM
335	Community Involvement Community engagement. They are a cult like group that seem to put their organization above the people they serve.	11/20/2020 3:32 PM
336	Better reporting out of activities and arrests	11/20/2020 3:29 PM
337	I wish they would spend more time monitoring speeders in the Tioga Terrace, It's bad, violators even pass stopped school buses.	11/20/2020 12:22 PM
338	Community Involvement become more knowlegable with the community they are serving.	11/20/2020 11:45 AM
339	Have better training for their 911 people. Don't send cops to a "man Down" response with and AED and never used it, instead called a Code Black and the man was still breathing. Then they tried held me up to see if they needed an investigation. But yet the Sheriff and Mrs SAuerberry didn't think I had a case for invetigation. I top Law company offered to take them to court for me, they said I definitely had a case. But I was more worried about my husband at the time. Now I wish I had.	11/20/2020 11:27 AM
340	Not have their wives fill out their police or arrest reports at home. No confidentiality and breaks HIPPA rules.	11/20/2020 10:31 AM
341	Nothing	11/20/2020 10:19 AM
342	Pistol permit process could be quicker and easier. More un-restricted permits. Purchase coupons available to purchase a pistol without going back and forth between the sheriffs office and the retailer.	11/20/2020 10:05 AM
343	Arrest druggies	11/20/2020 9:27 AM
344	Better vehicles that can get around better	11/20/2020 9:00 AM
345	Keep those off the force who may beat prisoners	11/20/2020 6:54 AM
346	When I tried reporting a crime to the sheriff's office I was quickly dismissed and there were no resources offered to help the situation. In the future , the sheriff's dept should not a) play small town politics based on who knows who and b) send anyone away without providing resources or connections or referrals.	11/20/2020 12:45 AM
347	Promotions within the department	11/20/2020 12:39 AM
348	Participate in area programs to meet with the public in a informal setting	11/20/2020 12:32 AM
349	Na	11/19/2020 11:06 PM
350	Address mental health and substance abuse with professionals in the respective fields and not as acts of crime. Law enforcement should be present but mental and substance aid should be	11/19/2020 10:52 PM

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involved and helping directly with calls.

351	All I can say they are learning new ways to keep our community safe!	11/19/2020 9:19 PM
352	Community Involvement Community Service	11/19/2020 9:16 PM
353	Community Involvement Getting to know the people better, they are part of our community, but it is hard because of the size of their coverage area and manpower issues. Maybe look at substations is like 2 areas of the county. Staff them with deputies from that area, if possible. That may help provide better coverage, response, and knowledge.	11/19/2020 9:13 PM
354	Nothing	11/19/2020 9:05 PM
355	N/A	11/19/2020 9:03 PM
356	I'm happy with them	11/19/2020 8:41 PM
357	Doing a great job in my opinion	11/19/2020 8:38 PM
358	Be in the schools	11/19/2020 8:17 PM
359	More Presence... Busting Meth Labs	11/19/2020 8:13 PM
360	Can't thinking anything.	11/19/2020 7:50 PM
361	Nothing	11/19/2020 7:49 PM
362	??? All of my interactions with them have been very positive!!!	11/19/2020 7:48 PM
363	Patrolling I have a drug house on our block and while the sheriff's department does patrol there still has not been arrests. 50 year old men do not walk around town with a backpack on. The house bring unwanted traffic and people in our community.	11/19/2020 7:47 PM
364	Nothing	11/19/2020 7:45 PM
365	They do a great job where they can. I have no ideas where it comes to areas of improvement, as I think they do a great job	11/19/2020 7:34 PM
366	Increase presence throughout the county.	11/19/2020 7:06 PM
367	Professionalism and removal of bias in enforcement	11/19/2020 7:02 PM
368	All police departments - not just Tioga County - could do better about setting a healthy power dynamic between the police and those who they are assigned to protect - calling out toxic masculinity, avoiding speeding, and other police techniques used just to exhibit dominance.	11/19/2020 7:00 PM
369	I think, as is the case with most law enforcement, undermanned.	11/19/2020 6:20 PM
370	Work with and combine with the local police and help cover town of union helping the State Police and Broome County, Area I live in is West Endicott by the golf course area.NOT patrolled by Endicott Village , and I know its tough area due to coverage with the rest of the County	11/19/2020 6:06 PM
371	Not much	11/19/2020 6:06 PM
372	None	11/19/2020 5:55 PM
373	Dispatch Get better dispatchers, put GPS on all patrol cars so they don't waste valuable time asking for status and location. With today's technology it's a no brainer.	11/19/2020 5:55 PM
374	Stop drug dealers	11/19/2020 5:54 PM
375	Sit in intersections to catch people running red lights. The sheriff told me once that there is more money in speeding tickets. I say there are more deaths at intersections.	11/19/2020 5:47 PM
376	Equipping the dept with with social workers for mental health addiction and domestic issues.	11/19/2020 5:46 PM
377	Community Involvement Just get involved in community more .talk w people smile	11/19/2020 5:27 PM
378	No changes recommended, solid first responders.	11/19/2020 5:26 PM
379	Not really TCSD problem but keeping the bad guys in jail not just released	11/19/2020 5:15 PM
380	Can think of any	11/19/2020 5:14 PM

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381	Understand diversity-know what is or isn't appropriate to say to community members or colleagues based on race and gender.	11/19/2020 5:08 PM
382	Better handling of violent situations.	11/19/2020 5:07 PM
383	With limited resources they are doing quite well	11/19/2020 5:05 PM
384	Nothing to my knowledge	11/19/2020 4:50 PM
385	Lock up repeat offenders but you can blame that on Cuomo	11/19/2020 3:43 PM
386	Need more police force on weekends	11/19/2020 3:42 PM
387	New leadership	11/19/2020 3:35 PM
388	Faster response. They need more officers	11/19/2020 3:33 PM
389	Dispatch The dispatch center NEEDS to utilize EMD (Emergency Medical Dispatching) to allow for EMS crews to respond appropriately and have mutual aid dispatched appropriately.	11/19/2020 3:26 PM
390	Nothing they do a great job	11/19/2020 3:19 PM
391	I am satisfied	11/19/2020 3:17 PM
392	Dispatch Improve their dispatch capabilities; I often feel bad because their numbers are so small they get overwhelmed quickly when things happen	11/19/2020 3:17 PM